



WinchesterPC.Com
 1(540)678-9123
 2308 Middle Road
 Winchester, VA 22601

Date: _____

Technician: _____

Representative: _____

Customer Name: _____ Telephone: _____

Address: _____ Email: _____

Description of Computer: Includes Power Cord Carry Bag Discs

Type of Internet Connection: Cable DSL Dial-Up WISP LAN

Description of Problem: _____ Passwords (if necessary): _____

Diagnosis: _____

Resolution: _____

Repair immediately if under \$50 \$100 \$_____ Initial here _____

I agree to allow a Visual Link or WinchesterPC.Com technician to service my computer(s) and/or component(s) for the purpose of diagnosis. I understand that there are no guarantees of any kind, and I agree to hold Visual Link and WinchesterPC.Com harmless of any incidental damages or data loss. Additionally, I understand that WinchesterPC.Com will take reasonable measures to safeguard and secure my data. Equipment not paid for and picked up more than 90 days after repair are considered abandoned. Abandoned equipment may be disposed of and unpaid invoices may remain the customer's responsibility.

Signed: _____ Date: ____ / ____ / ____

For Internal Use
Form Revision 4 / 20140713

Technician:

Date:

Part / Model Numbers, Serials, and Service Tags:

Invoice Number:

Received By:

Payment Method:

Payment Date:

Check/Trans ID:

Hardware Tested

Memory: **Yes / No** **Pass / Fail** **Notes:**

Hard Drive: **Yes / No** **Pass / Fail** **Notes:**

CPU: **Yes / No** **Pass / Fail** **Notes:**

Power Cord: **Yes / No** **Pass / Fail** **Notes:**

Battery: **Yes / No** **Pass / Fail** **Notes:**

Software Tested

Virus Check: **Yes / No** **Result:**

Malware Check: **Yes / No** **Result:**

Updates: **Yes / No** **Result:**

Drivers: **Yes / No** **Result:**

Common Services

Backup: **Yes / No** **Notes:**

Wipe & Reinstall: **Yes / No** **Notes:**

Cleaning: **Yes / No** **Notes:**